

# LL Patch Update

## What You Can Expect

There have been concerns about some Xerox® Multifunction Printers (MFPs) creating errors while scanning. This error does not occur when using everyday office documents for printing, copying, traditional fax, or when scanning to non-PDF formats such as TIFF, JPEG, and XPS. The error is very unlikely to occur with factory default settings on the devices.

We have confirmed that errors can occur under a set of limited conditions. The errors stem from a specific software approach we use in some of our MFPs when scanning stress documents to PDF format. Given this finding, however uncommon, we have developed a patch to eliminate this software approach from all affected Xerox MFPs.

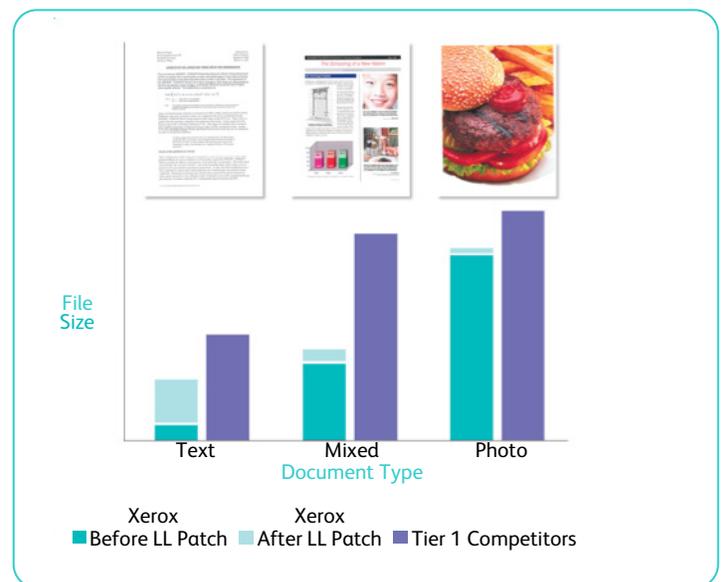
### What has changed?

There are no noticeable differences in the operation of your Xerox® MFP after the LL patch is installed. Xerox® MFPs will continue to use industry standard compression, but without the more aggressive file compression that may result in character substitution. Therefore, extremely small file sizes for text will no longer be offered. There will be minimal impact to file sizes for mixed and photo documents. All of these documents will continue to have very good compression with file sizes that are competitive in the industry based on Xerox testing (see chart on right).

### How to Ensure Your Device has the Patch Installed

To ensure the patch has loaded correctly, check your MFP's Network Controller software version. If the patch has been installed, the Network Controller software version number will end with LL. You can check the version by either printing the device configuration page or browsing its CentreWare Internet Services Configuration report web page.

### File Size Comparison with the LL Patch



Test completed on a Xerox® WorkCentre® 7855 MFP and will be similar on a relative scale with other LL Patched devices.